

NATIONAL COUNCIL FOR HOTEL MANAGEMENT
AND CATERING TECHNOLOGY, NOIDA
ACADEMIC YEAR 2015-2016

COURSE : 2nd Semester of 3-year B.Sc. in H&HA
SUBJECT : Communication
TIME ALLOWED : 02 Hours MAX. MARKS: 50

(Marks allotted to each question are given in brackets)

- Q.1. Explain the aspects of Non-Verbal Communication.
OR
What are the barriers to Communication? How can we overcome these barriers?
(10)
- Q.2. Define Communication. Explain briefly the different types of communication.
OR
List and explain the factors involved in the process of communication.
(10)
- Q.3. Effective communication skills are key to the path to success. Discuss the Positive Communication techniques that you would practice.
(5)
- Q.4. Discuss the barriers to effective Listening. What can we do to improve listening?
(5)
- Q.5. What are the characteristics of a good speech?
(5)
- Q.6. What are the different types of listening? Explain briefly.
(2+3=5)
- Q.7. Make sentences to bring out the meaning of the following:
(a) Career/Carrier (b) Great/Grate (c) Plane/Plain
(d) Dye/Die (e) To/Two/Too
(5x1=5)
- Q.8. Write short notes on the following (any two):
(a) Proxemics
(b) Audience Analysis
(c) Telephone etiquette in brief
(2x2 ½ =5)

Quizes For Bhm109

Yicheng Fang



Quizes For Bhm109:

Quizzes For Bhm109 Book Review: Unveiling the Power of Words

In a global driven by information and connectivity, the power of words has be evident than ever. They have the capability to inspire, provoke, and ignite change. Such could be the essence of the book **Quizzes For Bhm109**, a literary masterpiece that delves deep in to the significance of words and their effect on our lives. Published by a renowned author, this captivating work takes readers on a transformative journey, unraveling the secrets and potential behind every word. In this review, we shall explore the book is key themes, examine its writing style, and analyze its overall impact on readers.

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